

Circular No. 5 of 2025

Implementation of New Automated Citizenship Certificate

March 31, 2025 - The Investment Migration Agency (IMA) Grenada is pleased to announce the implementation of the new automated Citizenship Certificate. This initiative aims to enhance our certification issuance process by improving accuracy and reducing turnaround time, thus ensuring more efficient experience for all stakeholders.

1. Key Features of the new Citizenship Certificate process include:

- 1.1 Automated Citizenship Certificate Generation:** The new certificates will be automatically generated through the Agency's Application Processing Software, significantly reducing the need for manual intervention and minimizing processing delays.
- 1.2 Faster Processing Time:** The integration of automation will drastically cut down on errors and expedite turnaround times by directly linking our software with the Ministry of Home Affairs.
- 1.3 User-Friendly Interface:** Local Agents will now have a 48-hour window to verify the accuracy and completeness of the draft citizenship certificate before it is submitted to the Ministry of Home Affairs for final approval and signature.

2. Please note the following:

- 2.1 Implementation Timeline:** The SR&O for the new automated citizenship certificate was gazetted on March 7, 2025. However, once the official implementation date is confirmed by the Ministry of Home Affairs, we will promptly notify you of the update.
- 2.2 Criteria and Best Practice:** Please be reminded that **all fields** in Saturn must be correctly updated, as this information will be used to populate the fields on the certificate. Additionally, please ensure the following requirements for the photograph:
 - 2.2.1 Size:** Approximately 35x45mm in size.
 - 2.2.2 Background:** Taken with a plain, light-coloured background.
 - 2.2.3 Quality:** Clear, sharp and in focus.
 - 2.2.4 Expression:** Neutral expression (no smiling or frowning), with mouth closed.
 - 2.2.5 Position:** Full face visible from the bottom of the chin to the top of the forehead, showing all facial features. No headdress unless worn for religious reasons. If a headdress is worn, it must be navy blue or black.
 - 2.2.6 Visibility:** Forehead and ears must be clearly visible.
 - 2.2.7 File Format:** Photo must be saved as **JPEG, JPG, or PNG** format **ONLY**.



These guidelines are crucial to ensure that the photograph meets the standards for the new automated certificate.

We appreciate your cooperation as we roll out this enhanced process to better serve you. Should you have any questions or require further information, please feel free to contact the Investment Migration Agency Grenada at info@imagrenada.gd.

Thank you for your continued partnership and cooperation.

